GBENGA OSO

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EDUCATION

Master of Science in Operations Management

University of Arkansas, Fayetteville, AR, USA | December 2024 | GPA: 3.4

Master of Laws (LL.M.)

University of Arkansas, Fayetteville, AR, USA | December 2023 | GPA: 3.6

Bachelor of Laws (LL.B.) Hons

Ekiti State University, Ado-Ekiti, Nigeria | June 2013

SKILLS

- Strong understanding of global KYC, KYB, AML, Due Diligence, and Screening regulations
- Data analysis and reporting using Excel and SQL
- Proficient in Microsoft Office and regulatory documentation
- Policy development and team leadership experience
- Strong organizational, analytical, and communication skills
- Compliance risk assessment and mitigation
- Ability to work independently and meet deadlines
- Process Optimization: Process improvement, data-driven decision-making, and KPI development
- Leadership: Team coordination, stakeholder management, cross-functional collaboration

PROFESSIONAL EXPERIENCE

University of Arkansas, Walton College of Business

Graduate Assistant | January 2024 – December 2024

- Teach and grade Freshman Business Connection courses for 68 freshmen.
- Assist in planning orientation programs and with course enrollment for new students.
- Develop tools to enhance student success, such as an 8-semester course flow chart.

University of Arkansas, Fayetteville, Global Campus

Program Coordinator | March 2023 – January 2024

- Assisted Tyson and Walmart employees applying for online programs under the guild benefit program with the information on accredited programs and certificates available, their application processes, and deadlines.
- Assisted applicants in self-evaluating their transfer credits and tracked applicants' test scores, transcripts, and other materials using data analysis tools.

3T Impex Trading Consulting Limited

Manager, Regulatory Compliance | January 2018 – December 2022

- Provided due diligence concerning corporate governance and controls to clients on local and international regulatory standards and best practices by assisting 3T Impex Trade Export Inc., an export consulting firm, in identifying red flags to prevent trade sanctions worth millions of dollars.
- Developed and implemented effective export finance monitoring systems to ensure compliance with regulatory standards to enhance financial oversight for international trade.
- Managed export credit risk through robust assessments to mitigate potential risks and support secure business transactions.
- Optimized viable export desks and streamlined export logistics and documentation processes to adhere to trade regulations.
- Deployed export business support services and mentoring programs, driving export readiness and operational efficiency for clients entering global markets.
- Generated actionable export business leads through targeted African trade intelligence, fostering business expansion and strategic market entry.

Oludare Oyelola & Co.

Senior Legal Associate | March 2016 – December 2022

- Represented high-profile clients in complex cases and served as corporate secretary, ensuring compliance with the Federal Inland Revenue Services (FIRS) and filing financial statements with the Corporate Affairs Commission (CAC).
- Coordinated with clients, vendors, and legal partners to manage cases and support court appearances and corporate engagements.

- Streamlined in-house legal processes to improve efficiency and productivity, such as introducing a 95% paperless office structure using shared drive tools to enhance collaboration and reduce overhead costs.
- Produced accurate, timely reports and monitored key performance indicators to deliver exceptional service to clients and stakeholders.

Azion Resources Limited.

Operations/ Company Secretary - July 2013 - December 2016

- Collaborated with line management to implement work system improvements, enhancing business profitability and employee engagement while fostering a reliability culture.
- Educated, coached, and counseled team members on job performance, employee development, and diversity, building high-performing teams aligned with business goals.
- Recruited ad-hoc employees using effective pre-employment selection processes and college recruiting strategies.
- Identified training and educational needs, delivering cost-effective programs to support sustainable work systems and continuous improvement.
- Represented management in labor relations, including collective bargaining agreement interpretation, administration, and negotiation support.
- Championed change management systems to support, implement, and drive the development of a reliability-focused culture.
- Demonstrated leadership and fostered a safety-first culture within the facility.
- Practiced employee and labor relations best practices, ensuring informed decision-making, understanding of labor agreements, and effective relationships with unions and local teams.

PROJECTS

- Enhanced quality improvement by leveraging Statistical Process Control (SPC) tools to optimize performance, achieving a 12% reduction in material wastage and a 25% decrease in excess storage costs at G-Lek Flour Mill.
- Led organizational change management efforts, using the 7S model and the alignment matrix to assess lagging and leading metrics and to demonstrate effective strategic change at G-Lek Logistics Company.
- Conducted internal and external analyses using strategic tools such as SWOT, PESTEL, Porter's Five Forces, and the Balanced Scorecard to develop a strategic plan to strengthen competitive advantage for the MSOM program at the University of Arkansas.
- Project Management: Enhanced performance for the G-Lek Warehouse construction project using PERT, Gantt charts, and MS Project to streamline tasks and mitigate risks via a severity risk matrix.

TRAINING & CERTIFICATIONS

- Project Management Certificate University of Arkansas
- Organizational Change Micro-Certificate University of Arkansas
- Institute of Chartered Arbitrators (UK)
- Nigerian Bar Association Certificate The Council of Legal Education

VOLUNTEER EXPERIENCE

- Groceries Giveaway. An initiative to achieve zero hunger and food insecurity among graduate students.
- Bridges Incorporation, University of Arkansas.
- International Student Incorporation, University of Arkansas.

PUBLICATIONS

- Oso, G.O. (2023). Food Pathogens and Toxins: A Setback to Food Safety. School of Law, University of Arkansas.
- Oso, G.O. (2023). Labeling: The Legal Implications of Misbranded Lab-Grown Meat. School of Law, University of Arkansas.
- Oso, G.O. (2013). First World Utilization of Associated Gas: Nigerian Prospect. Faculty of Law, Ekiti State University, Nigeria.

LEADERSHIP EXPERIENCE

- President, International Students Incorporation, University of Arkansas
- Chief of Staff, Graduate Professional Student Association, University of Arkansas
- Head of Logistics, Graduate Groceries Giveaway, University of Arkansas